

TENDER NOTICE

Subject: Invitation of bids for Comprehensive Annual Maintenance Contract (AMC) of Telephone and its related consumables in the Ministry of Petroleum & Natural Gas – Reg.

Bids under the two bid system are invited for maintenance of NEC/Panasonic/Siemens KTS systems and 1+1 plan telephone instruments working/installed with various officers in the prescribed tender from Original Equipment Manufacturer, or Authorized dealers of NEC in Delhi/ NCR, capable to carry out said work.

S.NO	DESCRIPTION	Qty	Location
1	SV8100 EPBAX System with 24 lines, 16 Digital Extensions, 8 Analog Extensions and 4 P&T lines	01	MOS (I/C), Residence
2	Small EPABX system no of extensions: 16 No. of Junctions: 8, No. of expandable ports: 96 Operator's console : 1	01	MOS (I/C) Office, Parliament House.
3	KTS System (1+3),	02	Shastri Bhawan
4.	KTS System (1+3),	03	Shastri Bhawan (02) Paryvaran Bhawan (01)
5.	Plan 1+1	10	Shastri Bhawan
6.	Plan 1+1	04	Shastri Bhawan
7.	Plan 1+1	01	Shastri Bhawan

2. The terms and condition of the tender are as under :-

General Terms and Conditions:-

- (i) The Financial Bids in separate envelope should be strictly as per the format given in the Annexure I. The rates quoted in the Financial Bids should be both in words and figures and quotations with any cutting or overwriting in figures will not be considered, unless corrections are countersigned. The financial bid should be properly sealed / signed and kept in separated sealed envelope. The rates quoted should be indicated in figures as well as in words and there should not be any overwriting.
- (ii) The contract shall be initially for a period of 01 (one) year, which may be extended for further two years, one year at a time, subject to satisfactory performance of the firm and at same rates and terms & condition. The AMC will be terminated at any time during the pendency of contract, if the services are not found to be satisfactory.
- (iii) The AMC charges will be paid quarterly (once in every three months) on production of the preventive service report and satisfactory functioning of instruments.
- (iv) The preventive maintenance service has to be carried out by way of 03 periodical services (once in a month) in a quarter, a service report of which duly signed by user must be submitted with the Bill.
- (v) Rates quoted for each item should be inclusive of all taxes/duties, cost of spares and other material, labour charges etc.
- (vi) The contract will be comprehensive in nature and the Department will not make any payment for any spare parts. **All parts will be replaced free of cost including replacement of telephone instruments, line cord, coil cord, rosette box, card, adaptor, channeling and telephone cable of all pair whenever required (for laying purpose if required) etc.** Only genuine authorized parts as per the configuration/manufactured by OEM shall be allowed to be replaced with.

